

March 17, 2020

FOR IMMEDIATE RELEASE

The health and safety of the Campbell County public and employees is our top priority. Therefore, the Fiscal Court has taken steps to eliminate public interaction while still providing essential services to our residents and businesses. These decisions were not made lightly, but are in the best interest of public health. The following service modifications are in place:

- AJ Jolly Golf Course: Closed until further notice.
- Animal Shelter: The Animal Shelter is closed to the public until further notice. Staff will be on-call for emergency situations only. The Shelter will not be accepting owner relinquished animals during this time and will be doing re-claims and adoptions by appointment only. An employee will be coming in each day to clean, feed and exercise the animals; however, they

will not open the door for anyone without a previously scheduled appointment. Bite Quarantines should be done at home with the owner, unless the animal is a stray and an owner is unable to be located. Dispatch and Police Departments should refer emergency calls to the after hours phone (859) 743-4157.

An emergency is defined as: A police involved situation (criminal activity); An animal(s) confiscated from an owner when animal caused a public safety threat; An injured animal; A bite case involving an animal at large (owner unknown).

- Parks: Beginning March 23, 2020 AJ Jolly Park, Morscher Park, and Pendery Park are open to the public for passive recreation at no charge. All camping & shelter reservations are suspended until further notice, and there are no bicycle or watercraft rentals. Bathhouses will remain closed, however portable facilities are available. Residents are encouraged to practice social distancing while enjoying the parks. Sports Leagues will make their own decisions regarding practices and games, please contact them directly with scheduling questions.
- Police Department: In an effort to reduce the risk to our officers and the community, officers may be utilizing the phone to call back citizens on nonemergency calls for service. Our officers will continue to respond if needed due to the nature of the call, or if the caller would rather not give the information over the phone. Contact the Dispatch Center at 859-292-3622 for non-emergency calls or 911 for emergencies.
- Senior Center: Closed until further notice.

Public Services Provided at the Administration Building in Newport 1098 Monmouth Street, Newport

- Housing Assistance: On site appointments will cease until further notice, except for specifically approved unique individual circumstances. Housing Assistance is still available via phone, fax, mail or other electronic means.
 Please contact your assigned Housing Specialist at 859-261-5200 or visit www.campbellcountyky.gov for more information.
- Occupational Tax: The office is closed to the public until further notice. Returns and applications should be completed and mailed according to the instructions on each individual form. If you need assistance completing a return, please call our office at 859-292-3884 and we will be happy to assist over the phone. We ask that you please have a copy of your Federal Return and a copy of our Campbell County Return in front of you before calling. In person assistance, return filing, or payment is not available.
- Planning & Zoning: The office is closed to the public until further notice. Department staff will be working during the closure and can be best reached by emailing <u>pzadmin@campbellcountyky.gov</u> Please submit items digitally to this email whenever possible. The Department may be reached by phone at 859-292-3880, however response times may be delayed. All public meetings have been postponed until further notice.

The Campbell County Clerk, PVA and Sheriff are separately elected officials and are responsible for their own office operations. Please contact their offices directly for questions about service availability.

Please continue to visit <u>www.campbellcountyky.gov</u> for the most up to date service delivery information. If you need immediate assistance during normal business hours, please call 859-292-3838.

We appreciate your flexibility, patience and understanding during this time and we will continue our goal of providing quality service in the most effective manner.